



**BHARATI VIDYAPEETH
COLLEGE OF PHARMACY, PALUS**

Activity Report: Field Visit to the Bappa Medico Store

Date: 14/10/2025

Venue: Bappa Medico Store, Palus

The field visit to **Bappa Medico Store, Palus**, organized by Bharati Vidyapeeth College of Pharmacy, Palus, was conducted for the **Second Year D. Pharm. students** as part of the subject **Community Pharmacy and Management**. The visit provided students with valuable practical exposure to the functioning of a community pharmacy. It aimed to enhance their understanding of pharmacy practices, store management, and the essential role that medical stores play in delivering primary healthcare services to the public.

The day began with an informative briefing session, during which students were introduced to the importance of retail pharmacies in maintaining public health. The session highlighted the key responsibilities of medical stores, including ensuring the safe distribution of medicines, complying with health regulations, and offering basic healthcare support through medication counseling. After the briefing, students were divided into small groups for a guided tour of the store.

Upon entering Bappa Medico Store, students observed a clean, well-organized, and professional environment. Medications were neatly arranged in clearly labeled sections such as prescription drugs, over-the-counter (OTC) medications, dietary supplements, and personal care products. The dispensary area was separated from the main retail section, offering privacy and focused service for patients collecting prescription medicines.

During the visit, students interacted with the store's pharmacists and staff, who were well-trained, courteous, and knowledgeable. The pharmacists demonstrated a sound understanding of medication management, drug interactions, and patient counseling. They answered students' questions thoughtfully and shared practical insights into various aspects of community pharmacy operations, including inventory control, prescription validation, and customer service practices.

The store's inventory management was also commendable. Medicines were stored under appropriate conditions, with special care taken for temperature-sensitive products. Stock was organized based on expiry dates, and essential medicines were consistently available, with no

major stock-outs. All necessary licenses and certifications were prominently displayed, indicating full compliance with regulatory standards.

While the store maintained high standards of service and professionalism, students identified potential areas for improvement. These included offering additional patient care services such as blood pressure monitoring, blood glucose testing, and vaccination support, as well as developing an online platform for medicine orders and home delivery, which could enhance accessibility for remote or elderly patients.

The field visit to Bappa Medico Store was a highly enriching and insightful experience for the students. It effectively bridged the gap between theoretical learning and practical application, deepening their understanding of the functioning of community pharmacies. This hands-on exposure supports the mission of Bharati Vidyapeeth College of Pharmacy, Palus, to produce competent and compassionate pharmacy professionals ready to meet the evolving needs of the healthcare sector.

Photograph:



S. Y. D. Pharm. Students with Faculty at Bappa Medico Store, Palus

Event Coordinator
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